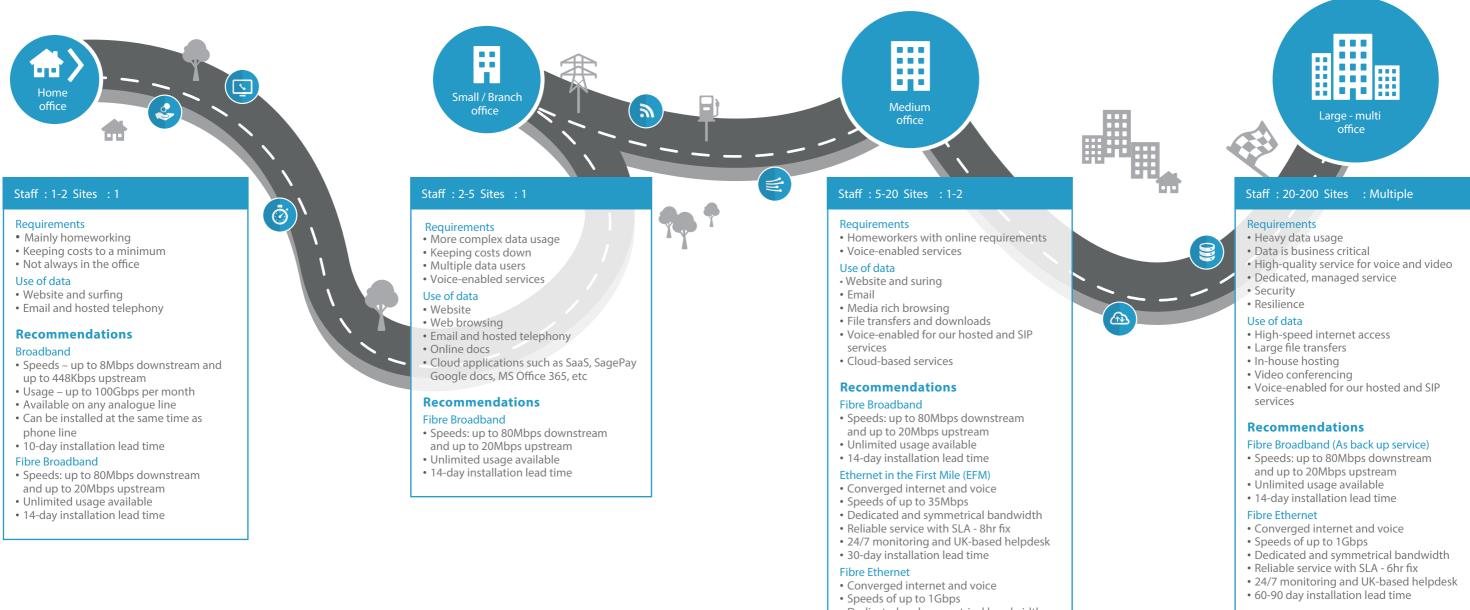# t/e:t ip

Which Internet service is right for your business?

Our family of high-speed IP connectivity services connects your business directly to the next-generation national network and the internet, enabling you to meet your ever-increasing bandwidth needs and allowing you to take full advantage of everything cloud-based services have to offer.

Our broadband and Ethernet products are available in a wide variety of flavours to suit businesses of every size, from home office, through to SME and enterprise.

Because we only provide our services to business customers, everything in our Data Services portfolio is free from heavy consumer trafic, which means you'll get great connectivity speeds, whatever the time of day, allowing you to focus on growing your business.

Home office

Staff : 1-2   Sites : 1

Requirements
- Mainly homeworking
- Keeping costs to a minimum
- Not always in the office

Use of data
- Website and surfing
- Email and hosted telephony

Recommendations

Broadband
- Speeds – up to 8Mbps downstream and up to 448Kbps upstream
- Usage – up to 100Gbps per month
- Available on any analogue line
- Can be installed at the same time as phone line
- 10-day installation lead time

Fibre Broadband
- Speeds: up to 80Mbps downstream and up to 20Mbps upstream
- Unlimited usage available
- 14-day installation lead time

Small / Branch office

Staff : 2-5   Sites : 1

Requirements
- More complex data usage
- Keeping costs down
- Multiple data users
- Voice-enabled services

Use of data
- Website
- Web browsing
- Email and hosted telephony
- Online docs
- Cloud applications such as SaaS, SagePay Google docs, MS Office 365, etc

Recommendations

Fibre Broadband
- Speeds: up to 80Mbps downstream and up to 20Mbps upstream
- Unlimited usage available
- 14-day installation lead time

Medium office

Staff : 5-20   Sites : 1-2

Requirements
- Homeworkers with online requirements
- Voice-enabled services

Use of data
- Website and suring
- Email
- Media rich browsing
- File transfers and downloads
- Voice-enabled for our hosted and SIP services
- Cloud-based services

Recommendations

Fibre Broadband
- Speeds: up to 80Mbps downstream and up to 20Mbps upstream
- Unlimited usage available
- 14-day installation lead time

Ethernet in the First Mile (EFM)
- Converged internet and voice
- Speeds of up to 35Mbps
- Dedicated and symmetrical bandwidth
- Reliable service with SLA - 8hr fix
- 24/7 monitoring and UK-based helpdesk
- 30-day installation lead time

Fibre Ethernet
- Converged internet and voice
- Speeds of up to 1Gbps
- Dedicated and symmetrical bandwidth
- Reliable service with SLA - 6hr fix
- 24/7 monitoring and UK-based helpdesk
- 60-90 day installation lead time

Large - multi office

Staff : 20-200   Sites : Multiple

Requirements
- Heavy data usage
- Data is business critical
- High-quality service for voice and video
- Dedicated, managed service
- Security
- Resilience

Use of data
- High-speed internet access
- Large file transfers
- In-house hosting
- Video conferencing
- Voice-enabled for our hosted and SIP services

Recommendations

Fibre Broadband (As back up service)
- Speeds: up to 80Mbps downstream and up to 20Mbps upstream
- Unlimited usage available
- 14-day installation lead time

Fibre Ethernet
- Converged internet and voice
- Speeds of up to 1Gbps
- Dedicated and symmetrical bandwidth
- Reliable service with SLA - 6hr fix
- 24/7 monitoring and UK-based helpdesk
- 60-90 day installation lead time

Cloud, Communications and Connectivity without compromise

Call +44 20 7553 9999   Email sales@tetip.co.uk   www.tetip.co.uk